

# Contract API

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Base URLs:

## Authentication

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## Contract

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GET Retrieve all contracts for an account.

GET /contracts

Fetch the list of contracts associated with an account.

Params

Name	Location	Type	Required	Description
pageSize	query	integer	no	Number of results to return per page (max 50, default 25)
pageNumber	query	integer	no	The number of records to skip before selecting results
status	query	string	no	Filter by the status of contracts
externalNumber	query	string	no	Filter by the unique external number.

Enum

Name	Value
status	Active
status	Inactive

Response Examples

200 Response

```
{
  "total": 0,
  "pageCount": 0,
  "pageSize": 0,
  "pageNumber": 0,
  "entities": [
    {
      "contractId": "CNTR-12345",
      "externalNumber": "12345",
      "status": "Active",
      "commercialModel": "Monthly Quantity Commitment",
      "poNumbers": [
```

```

    "PO-10001"
  ],
  "billToCustomer": {
    "name": "[",
    "number": "["
  },
  "soldToCustomer": {
    "name": "[",
    "number": "["
  },
  "endCustomer": {
    "name": "[",
    "number": "["
  },
  "dateStart": "2025-01-01",
  "dateEnd": "2026-12-31",
  "dateRampStart": "2024-12-01",
  "dateRampEnd": "2024-12-31",
  "billingPeriods": [
    {
      "id": null,
      "dateStart": null,
      "dateEnd": null,
      "status": null
    }
  ],
  "plans": [
    {
      "name": null,
      "product": null,
      "organizations": null,
      "items": null
    }
  ]
}

```

## Responses

HTTP Status Code	Meaning	Description	Data schema
200	OK	Contract overview retrieved successfully	Inline
400	Bad Request	The request could not be understood by the server due to malformed syntax.	<a href="#">UnSuccessfulApiResponse</a>
401	Unauthorized	No authentication bearer token specified in authorization header.	<a href="#">UnSuccessfulApiResponse</a>
403	Forbidden	You are not authorized to perform the requested action.	<a href="#">UnSuccessfulApiResponse</a>

HTTP Status Code	Meaning	Description	Data schema
404	<a href="#">Not Found</a>	The requested resource was not found.	<a href="#">UnSuccessfulApiResponse</a>
500	<a href="#">Internal Server Error</a>	The server encountered an unexpected condition which prevented it from fulfilling the request.	<a href="#">UnSuccessfulApiResponse</a>
503	<a href="#">Service Unavailable</a>	Service Unavailable - The server is currently unavailable (because it is overloaded or down for maintenance).	<a href="#">UnSuccessfulApiResponse</a>
504	<a href="#">Gateway Time-out</a>	The request timed out.	<a href="#">UnSuccessfulApiResponse</a>

## Responses Data Schema

### Enum

Name	Value
status	Active
status	Inactive
status	Open
status	Closed

### HTTP Status Code 400

Name	Type	Required	Restrictions	Title	description
» message	string	false	none		none
» code	string	false	none		none
» status	integer(int32)	false	none		none
» entityId	string	false	none		none
» entityName	string	false	none		none
» messageWithParams	string	false	none		none
» messageParams	object	false	none		none
»» <b>additionalProperties</b>	string	false	none		none
» contextId	string	false	none		none
» details	[object]	false	none		none
»» errorCode	string	false	none		none
»» fieldName	string	false	none		none
»» entityId	string	false	none		none

Name	Type	Required	Restrictions	Title	description
»» entityName	string	false	none		none
» errors	[string]	false	none		none
» limit	object	false	none		none
»» key	string	false	none		none
»» namespace	string	false	none		none
»» value	integer(int32)	false	none		none

HTTP Status Code **401**

Name	Type	Required	Restrictions	Title	description
» message	string	false	none		none
» code	string	false	none		none
» status	integer(int32)	false	none		none
» entityId	string	false	none		none
» entityName	string	false	none		none
» messageWithParams	string	false	none		none
» messageParams	object	false	none		none
»» <b>additionalProperties</b>	string	false	none		none
» contextId	string	false	none		none
» details	[object]	false	none		none
»» errorCode	string	false	none		none
»» fieldName	string	false	none		none
»» entityId	string	false	none		none
»» entityName	string	false	none		none
» errors	[string]	false	none		none
» limit	object	false	none		none
»» key	string	false	none		none
»» namespace	string	false	none		none
»» value	integer(int32)	false	none		none

HTTP Status Code **403**

Name	Type	Required	Restrictions	Title	description
» message	string	false	none		none

Name	Type	Required	Restrictions	Title	description
» code	string	false	none		none
» status	integer(int32)	false	none		none
» entityId	string	false	none		none
» entityName	string	false	none		none
» messageWithParams	string	false	none		none
» messageParams	object	false	none		none
»» <b>additionalProperties</b>	string	false	none		none
» contextId	string	false	none		none
» details	[object]	false	none		none
»» errorCode	string	false	none		none
»» fieldName	string	false	none		none
»» entityId	string	false	none		none
»» entityName	string	false	none		none
» errors	[string]	false	none		none
» limit	object	false	none		none
»» key	string	false	none		none
»» namespace	string	false	none		none
»» value	integer(int32)	false	none		none

#### HTTP Status Code **404**

Name	Type	Required	Restrictions	Title	description
» message	string	false	none		none
» code	string	false	none		none
» status	integer(int32)	false	none		none
» entityId	string	false	none		none
» entityName	string	false	none		none
» messageWithParams	string	false	none		none
» messageParams	object	false	none		none
»» <b>additionalProperties</b>	string	false	none		none
» contextId	string	false	none		none
» details	[object]	false	none		none
»» errorCode	string	false	none		none

Name	Type	Required	Restrictions	Title	description
»» fieldName	string	false	none		none
»» entityId	string	false	none		none
»» entityName	string	false	none		none
» errors	[string]	false	none		none
» limit	object	false	none		none
»» key	string	false	none		none
»» namespace	string	false	none		none
»» value	integer(int32)	false	none		none

HTTP Status Code **500**

Name	Type	Required	Restrictions	Title	description
» message	string	false	none		none
» code	string	false	none		none
» status	integer(int32)	false	none		none
» entityId	string	false	none		none
» entityName	string	false	none		none
» messageWithParams	string	false	none		none
» messageParams	object	false	none		none
»» <b>additionalProperties</b>	string	false	none		none
» contextId	string	false	none		none
» details	[object]	false	none		none
»» errorCode	string	false	none		none
»» fieldName	string	false	none		none
»» entityId	string	false	none		none
»» entityName	string	false	none		none
» errors	[string]	false	none		none
» limit	object	false	none		none
»» key	string	false	none		none
»» namespace	string	false	none		none
»» value	integer(int32)	false	none		none

HTTP Status Code **503**

Name	Type	Required	Restrictions	Title	description
» message	string	false	none		none
» code	string	false	none		none
» status	integer(int32)	false	none		none
» entityId	string	false	none		none
» entityName	string	false	none		none
» messageWithParams	string	false	none		none
» messageParams	object	false	none		none
»» <b>additionalProperties</b>	string	false	none		none
» contextId	string	false	none		none
» details	[object]	false	none		none
»» errorCode	string	false	none		none
»» fieldName	string	false	none		none
»» entityId	string	false	none		none
»» entityName	string	false	none		none
» errors	[string]	false	none		none
» limit	object	false	none		none
»» key	string	false	none		none
»» namespace	string	false	none		none
»» value	integer(int32)	false	none		none

#### HTTP Status Code **504**

Name	Type	Required	Restrictions	Title	description
» message	string	false	none		none
» code	string	false	none		none
» status	integer(int32)	false	none		none
» entityId	string	false	none		none
» entityName	string	false	none		none
» messageWithParams	string	false	none		none
» messageParams	object	false	none		none
»» <b>additionalProperties</b>	string	false	none		none
» contextId	string	false	none		none
» details	[object]	false	none		none

Name	Type	Required	Restrictions	Title	description
»» errorCode	string	false	none		none
»» fieldName	string	false	none		none
»» entityId	string	false	none		none
»» entityName	string	false	none		none
» errors	[string]	false	none		none
» limit	object	false	none		none
»» key	string	false	none		none
»» namespace	string	false	none		none
»» value	integer(int32)	false	none		none

## GET Retrieve the billing information for a given Organization.

GET /contracts/{contractId}

Fetch the billing information for a given Organization by contract id.

### Params

Name	Location	Type	Required	Description
contractId	path	string	yes	The contract number.

### Response Examples

#### 200 Response

```
{
  "contractId": "CNTR-12345",
  "externalNumber": "12345",
  "status": "Active",
  "commercialModel": "Monthly Quantity Commitment",
  "poNumbers": [
    "PO-10001"
  ],
  "billToCustomer": {
    "name": "Genesys",
    "number": "12345"
  },
  "soldToCustomer": {
    "name": "Genesys",
    "number": "12345"
  },
  "endCustomer": {
    "name": "Genesys",
    "number": "12345"
  },
  "dateStart": "2025-01-01",
```



```
"dateEnd": "2026-12-31",
"dateRampStart": "2024-12-01",
"dateRampEnd": "2024-12-31",
"billingPeriods": [
  {
    "id": "P-L-DEVUS-4056C91A-D-250225-25",
    "dateStart": "2025-04-01",
    "dateEnd": "2025-05-01",
    "status": "Open"
  }
],
"plans": [
  {
    "name": "Monthly PrePaid Monthly Quantity - Monthly Drawdown",
    "product": {
      "sku": "PC-170-NV-USR2",
      "name": "Genesys Cloud CX 2",
      "uom": [
        "User",
        "Minute"
      ]
    },
    "organizations": [
      {
        "id": "5cae7ddc-8436-4829-aa22-9b036980cb94",
        "name": "servicedelivery-1999"
      }
    ],
    "items": [
      {
        "itemNumber": "C-00036488",
        "name": "Monthly Allocation",
        "type": "string",
        "function": "string",
        "description": "string",
        "dateChargedThrough": "string",
        "currencyIsoCode": "USD",
        "discountAmount": 0,
        "dateEffectiveStart": "2019-08-24",
        "dateEffectiveEnd": "2019-08-24",
        "overagePrice": 0,
        "price": 0,
        "quantity": 0,
        "unitOfMeasure": "string"
      }
    ]
  }
]
}
```

## Responses

HTTP Status Code	Meaning	Description	Data schema
200	OK	Contract overview retrieved successfully	<a href="#">Contract</a>
400	Bad Request	The request could not be understood by the server due to malformed syntax.	<a href="#">UnSuccessfulApiResponse</a>
401	Unauthorized	No authentication bearer token specified in authorization header.	<a href="#">UnSuccessfulApiResponse</a>
403	Forbidden	You are not authorized to perform the requested action.	<a href="#">UnSuccessfulApiResponse</a>
404	Not Found	The requested resource was not found.	<a href="#">UnSuccessfulApiResponse</a>
500	Internal Server Error	The server encountered an unexpected condition which prevented it from fulfilling the request.	<a href="#">UnSuccessfulApiResponse</a>
503	Service Unavailable	Service Unavailable - The server is currently unavailable (because it is overloaded or down for maintenance).	<a href="#">UnSuccessfulApiResponse</a>
504	Gateway Time-out	The request timed out.	<a href="#">UnSuccessfulApiResponse</a>

## GET Retrieve the billing information for a given Organization.

GET /contracts/{contractId}/billingPeriods/{billingPeriodId}

Fetch the billing information for a given Organization by billing period.

### Params

Name	Location	Type	Required	Description
contractId	path	string	yes	The contract number.
billingPeriodId	path	string	yes	The Billing Period Id for the Org.

### Response Examples

#### Billing overview retrieved successfully

```
{
  "id": "P-L-DEVUS-4056C91A-D-250225-25",
  "dateStart": "2025-01-01",
  "dateEnd": "2026-12-31",
  "dateRampStart": "2024-12-01",
  "dateRampEnd": "2024-12-31",
  "status": "Open",
  "charges": [
    {
      "id": "string",
```

```
"product": {
  "sku": "PC-170-NV-USR2",
  "name": "CX2",
  "uom": "User"
},
"organization": [
  {
    "id": "1111aaaa-bbbb-cccc-dddd-2222eeeeeeee",
    "name": "ABCDLATAM"
  }
],
"prepaidQty": 400,
"fairuseQty": null,
"actualQty": 300,
"overageQty": 100,
"overageRate": 110,
"overageCharge": 11000,
"overageCurrency": "USD"
},
{
  "id": "string",
  "product": {
    "sku": "GC-170-NV-USR 2WEMI",
    "name": "CX2 WEM",
    "uom": "User"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222ffffff",
      "name": "ABCDEMEA"
    }
  ],
  "prepaidQty": 800,
  "fairuseQty": null,
  "actualQty": 600,
  "overageQty": 0,
  "overageRate": null,
  "overageCharge": 0,
  "overageCurrency": "USD"
},
{
  "id": "string",
  "product": {
    "sku": "PV-170-NV-PCBY0C",
    "name": "Genesys Cloud BYOC Cloud-FR",
    "uom": "Minute"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222ggggggg",
      "name": "ABCDUSA"
    }
  ],
  "prepaidQty": 3000000,
  "fairuseQty": 2000000,
  "actualQty": 1000000,
```

```
"overageQty": 0,
"overageRate": null,
"overageCharge": 0,
"overageCurrency": "USD"
},
{
  "id": "string",
  "product": {
    "sku": "GC-170-NV-AANATDIG",
    "name": "Genesys Native Agent Assist Digital",
    "uom": "Each"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222ggggggg",
      "name": "ABCDUSA"
    }
  ],
  "prepaidQty": null,
  "fairuseQty": 100000,
  "actualQty": 50000,
  "overageQty": null,
  "overageRate": null,
  "overageCharge": null,
  "overageCurrency": "USD"
},
{
  "id": "string",
  "product": {
    "sku": "PC-170-NV-USR2",
    "name": "CX2",
    "uom": "User"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222hhhhhhh",
      "name": "ABCDAPAC"
    }
  ],
  "prepaidQty": 500,
  "fairuseQty": null,
  "actualQty": 700,
  "overageQty": 200,
  "overageRate": 110,
  "overageCharge": 22000,
  "overageCurrency": "USD"
},
{
  "id": "string",
  "product": {
    "sku": "GC-170-NV-USR 2WEMI",
    "name": "CX2 WEM",
    "uom": "User"
  },
  "organization": [
    {
```

```
    "id": "1111aaaa-bbbb-cccc-dddd-2222iiiiiii",
    "name": "ABCDAPACPROD"
  }
],
"prepaidQty": null,
"fairuseQty": null,
"actualQty": 480,
"overageQty": 0,
"overageRate": null,
"overageCharge": 0,
"overageCurrency": "USD"
},
{
  "id": "string",
  "product": {
    "sku": "PV-170-NV-PCBYOC",
    "name": "Genesys Cloud BYOC Cloud-FR",
    "uom": "Minute"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222jjjjjjjjj",
      "name": "ABCDCANADA"
    }
  ],
  "prepaidQty": null,
  "fairuseQty": null,
  "actualQty": 1000000,
  "overageQty": 0,
  "overageRate": null,
  "overageCharge": 0,
  "overageCurrency": "USD"
},
{
  "id": "string",
  "product": {
    "sku": "PC-170-NV-USR2",
    "name": "CX2",
    "uom": "User"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222kkkkkkkkk",
      "name": "ABCDFRANCE"
    }
  ],
  "prepaidQty": 600,
  "fairuseQty": null,
  "actualQty": 400,
  "overageQty": 0,
  "overageRate": null,
  "overageCharge": 0,
  "overageCurrency": "USD"
},
{
  "id": "string",
```

```
"product": {
  "sku": "GC-170-NV-USR 2WEMI",
  "name": "CX2 WEM",
  "uom": "User"
},
"organization": [
  {
    "id": "1111aaaa-bbbb-cccc-dddd-2222llllllllll",
    "name": "ABCAUSTRALIA"
  }
],
"prepaidQty": null,
"fairuseQty": null,
"actualQty": 200,
"overageQty": 0,
"overageRate": null,
"overageCharge": 0,
"overageCurrency": "USD"
},
{
  "id": "string",
  "product": {
    "sku": "PC-170-NV-PCEMITEDBBNAN",
    "name": "PureCloud for eMite Add-on Dashboard Bundle Annual",
    "uom": "Each"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222llllllllll",
      "name": "ABCAUSTRALIA"
    },
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222kkkkkkkkkk",
      "name": "ABCDFRANCE"
    },
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222jjjjjjjjjj",
      "name": "ABCDCANADA"
    }
  ],
  "prepaidQty": 1000,
  "fairuseQty": null,
  "actualQty": 1200,
  "overageQty": null,
  "overageRate": 200,
  "overageCharge": null,
  "overageCurrency": "USD"
},
{
  "id": "string",
  "product": {
    "sku": "GCFR-170-NV-VTFAIRUSE0",
    "name": "Genesys Cloud for Voice Transcription Fair Use - FR",
    "uom": "Minute"
  },
  "organization": [
```

```
{
  "id": "1111aaaa-bbbb-cccc-dddd-2222llllllllll",
  "name": "ABCAUSTRALIA"
},
{
  "id": "1111aaaa-bbbb-cccc-dddd-2222kkkkkkkkkk",
  "name": "ABCDFRANCE"
},
{
  "id": "1111aaaa-bbbb-cccc-dddd-2222jjjjjjjjjj",
  "name": "ABCDCANADA"
}
],
"prepaidQty": null,
"fairuseQty": 200000,
"actualQty": 90000,
"overageQty": null,
"overageRate": null,
"overageCharge": null,
"overageCurrency": "USD"
}
],
"wallet": null
}
```

```
{
  "id": "P-L-DEVUS-4056C91A-D-250225-25",
  "dateStart": "2025-01-01",
  "dateEnd": "2026-12-31",
  "dateRampStart": "2024-12-01",
  "dateRampEnd": "2024-12-31",
  "status": "Open",
  "charges": [
    {
      "id": "string",
      "product": {
        "sku": "PC-170-NV-USR2",
        "name": "CX2",
        "uom": "User"
      },
    },
    "organization": [
      {
        "id": "1111aaaa-bbbb-cccc-dddd-2222eeeeeeee",
        "name": "ABCDLATAM"
      }
    ],
    "prepaidQty": 400,
    "fairuseQty": null,
    "actualQty": 300,
    "overageQty": 100,
    "overageRate": null,
    "overageCharge": null,
    "overageCurrency": null
  ],
}
```

```
{
  "id": "string",
  "product": {
    "sku": "GC-170-NV-USR 2WEMI",
    "name": "CX2 WEM",
    "uom": "User"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222ffffffff",
      "name": "ABCDEMEA"
    }
  ],
  "prepaidQty": 800,
  "fairuseQty": null,
  "actualQty": 600,
  "overageQty": 0,
  "overageRate": null,
  "overageCharge": null,
  "overageCurrency": null
},
{
  "id": "string",
  "product": {
    "sku": "PV-170-NV-PCBY0C",
    "name": "Genesys Cloud BY0C Cloud-FR",
    "uom": "Minute"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222ggggggg",
      "name": "ABCDUSA"
    }
  ],
  "prepaidQty": 3000000,
  "fairuseQty": 2000000,
  "actualQty": 1000000,
  "overageQty": 0,
  "overageRate": null,
  "overageCharge": null,
  "overageCurrency": null
},
{
  "id": "string",
  "product": {
    "sku": "GC-170-NV-AANATDIG",
    "name": "Genesys Native Agent Assist Digital",
    "uom": "Each"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222ggggggg",
      "name": "ABCDUSA"
    }
  ],
  "prepaidQty": null,
```



```
"fairuseQty": 100000,
"actualQty": 50000,
"overageQty": null,
"overageRate": null,
"overageCharge": null,
"overageCurrency": null
},
{
  "id": "string",
  "product": {
    "sku": "PC-170-NV-USR2",
    "name": "CX2",
    "uom": "User"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222hhhhhhh",
      "name": "ABCDAPAC"
    }
  ],
  "prepaidQty": 500,
  "fairuseQty": null,
  "actualQty": 700,
  "overageQty": 200,
  "overageRate": null,
  "overageCharge": null,
  "overageCurrency": null
},
{
  "id": "string",
  "product": {
    "sku": "GC-170-NV-USR 2WEMI",
    "name": "CX2 WEM",
    "uom": "User"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222iiiiiii",
      "name": "ABCDAPACPROD"
    }
  ],
  "prepaidQty": null,
  "fairuseQty": null,
  "actualQty": 480,
  "overageQty": 0,
  "overageRate": null,
  "overageCharge": null,
  "overageCurrency": null
},
{
  "id": "string",
  "product": {
    "sku": "PV-170-NV-PCBYOC",
    "name": "Genesys Cloud BYOC Cloud-FR",
    "uom": "Minute"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222jjjjjjjj",
      "name": "ABCDAPACPROD"
    }
  ],
  "prepaidQty": null,
  "fairuseQty": null,
  "actualQty": 480,
  "overageQty": 0,
  "overageRate": null,
  "overageCharge": null,
  "overageCurrency": null
}
```

```
"organization": [
  {
    "id": "1111aaaa-bbbb-cccc-dddd-2222jjjjjjjjj",
    "name": "ABCDCANADA"
  }
],
"prepaidQty": null,
"fairuseQty": null,
"actualQty": 1000000,
"overageQty": 0,
"overageRate": null,
"overageCharge": null,
"overageCurrency": null
},
{
  "id": "string",
  "product": {
    "sku": "PC-170-NV-USR2",
    "name": "CX2",
    "uom": "User"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222kkkkkkkkk",
      "name": "ABCDFRANCE"
    }
  ],
  "prepaidQty": 600,
  "fairuseQty": null,
  "actualQty": 400,
  "overageQty": 0,
  "overageRate": null,
  "overageCharge": null,
  "overageCurrency": null
},
{
  "id": "string",
  "product": {
    "sku": "GC-170-NV-USR 2WEMI",
    "name": "CX2 WEM",
    "uom": "User"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222lllllllll",
      "name": "ABCDAUSTRALIA"
    }
  ],
  "prepaidQty": null,
  "fairuseQty": null,
  "actualQty": 200,
  "overageQty": 0,
  "overageRate": null,
  "overageCharge": null,
  "overageCurrency": null
},
```

```
{
  "id": "string",
  "product": {
    "sku": "PC-170-NV-PCEMITEDBBNAN",
    "name": "PureCloud for eMite Add-on Dashboard Bundle Annual",
    "uom": "Each"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222llllllllll",
      "name": "ABCDAUSTRALIA"
    },
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222kkkkkkkkkk",
      "name": "ABCDFRANCE"
    },
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222jjjjjjjjjj",
      "name": "ABCDCANADA"
    }
  ],
  "prepaidQty": 1000,
  "fairuseQty": null,
  "actualQty": 1200,
  "overageQty": null,
  "overageRate": null,
  "overageCharge": null,
  "overageCurrency": null
},
{
  "id": "string",
  "product": {
    "sku": "GCFR-170-NV-VTFAIRUSE0",
    "name": "Genesys Cloud for Voice Transcription Fair Use - FR",
    "uom": "Minute"
  },
  "organization": [
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222llllllllll",
      "name": "ABCDAUSTRALIA"
    },
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222kkkkkkkkkk",
      "name": "ABCDFRANCE"
    },
    {
      "id": "1111aaaa-bbbb-cccc-dddd-2222jjjjjjjjjj",
      "name": "ABCDCANADA"
    }
  ],
  "prepaidQty": null,
  "fairuseQty": 200000,
  "actualQty": 90000,
  "overageQty": null,
  "overageRate": null,
  "overageCharge": null,

```

```

    "overageCurrency": null
  }
],
"wallet": null
}

```

#### 400 Response

```

{
  "message": "Operation unsuccessful",
  "code": "400",
  "status": 400,
  "entityId": "12345",
  "entityName": "Billing",
  "messageWithParams": "string",
  "messageParams": {
    "property1": "string",
    "property2": "string"
  },
  "contextId": "abc123",
  "details": [
    {
      "errorCode": "ERR001",
      "fieldName": "orgId",
      "entityId": "12345",
      "entityName": "Organization"
    }
  ],
  "errors": [
    "Invalid request"
  ],
  "limit": {
    "key": "max_requests",
    "namespace": "API",
    "value": 100
  }
}

```

## Responses

HTTP Status Code	Meaning	Description	Data schema
200	<a href="#">OK</a>	Billing overview retrieved successfully	<a href="#">BillingPeriodDetails</a>
400	<a href="#">Bad Request</a>	The request could not be understood by the server due to malformed syntax.	<a href="#">UnSuccessfulApiResponse</a>
401	<a href="#">Unauthorized</a>	No authentication bearer token specified in authorization header.	<a href="#">UnSuccessfulApiResponse</a>

HTTP Status Code	Meaning	Description	Data schema
403	Forbidden	You are not authorized to perform the requested action.	<a href="#">UnSuccessfulApiResponse</a>
404	Not Found	The requested resource was not found.	<a href="#">UnSuccessfulApiResponse</a>
500	Internal Server Error	The server encountered an unexpected condition which prevented it from fulfilling the request.	<a href="#">UnSuccessfulApiResponse</a>
503	Service Unavailable	Service Unavailable - The server is currently unavailable (because it is overloaded or down for maintenance).	<a href="#">UnSuccessfulApiResponse</a>
504	Gateway Time-out	The request timed out.	<a href="#">UnSuccessfulApiResponse</a>

## Invoice

GET Retrieve all invoices for an account in a given billing period.

GET /invoices

Fetch a list of all invoices for the specified account.

Params

Name	Location	Type	Required	Description
pageSize	query	integer	no	Number of results to return per page (max 50, default 25)
pageNumber	query	integer	no	The number of records to skip before selecting results
dateStart	query	string(date)	no	Start date filter in YYYY-MM-DD format to filter by billed date.
dateEnd	query	string(date)	no	Start date filter in YYYY-MM-DD format to filter by billed date.
paymentStatus	query	string	no	Filter by the status of contracts

Enum

Name	Value
paymentStatus	Paid
paymentStatus	UnPaid

Response Examples

## 200 Response

```
{
  "total": 0,
  "pageCount": 0,
  "pageSize": 0,
  "pageNumber": 0,
  "entities": [
    {
      "invoiceId": "CINV-8325-12556",
      "billToCustomer": {
        "name": "[",
        "number": "["
      },
      "soldToCustomer": {
        "name": "[",
        "number": "["
      },
      "endCustomer": {
        "name": "[",
        "number": "["
      },
      "dateInvoiced": "2019-08-24",
      "billToAddress": {
        "effectiveBeginDate": "2019-08-24",
        "addressType": "[",
        "currencyIsoCode": "[",
        "line1": "[",
        "line2": "[",
        "line3": "[",
        "cityName": "[",
        "postalCode": "[",
        "stateCode": "[",
        "countryCode": "[",
        "citSubdivision1": "[",
        "regionSubdivision1": "[",
        "regionSubdivision2": "[",
        "country": "["
      },
      "shipToAddress": {
        "effectiveBeginDate": "2019-08-24",
        "addressType": "[",
        "currencyIsoCode": "[",
        "line1": "[",
        "line2": "[",
        "line3": "[",
        "cityName": "[",
        "postalCode": "[",
        "stateCode": "[",
        "countryCode": "[",
        "citSubdivision1": "[",
        "regionSubdivision1": "[",
        "regionSubdivision2": "[",
        "country": "["
      },
    },
  ],
}
```

```

    "currencyIsoCode": "USD",
    "paymentStatus": "Paid",
    "paymentTerms": "NET10",
    "paymentLink": "http://stripe.com",
    "customerPoNumber": "P012354",
    "customerInvoiceType": "Finance_Charges",
    "amount": 25436.25
  }
]
}

```

## Responses

HTTP Status Code	Meaning	Description	Data schema
200	OK	List of invoices retrieved successfully	Inline
404	Not Found	Organization not found	None
500	Internal Server Error	Internal server error	None

## Responses Data Schema

### Enum

Name	Value
addressType	Bill To
addressType	Ship To
addressType	End User
addressType	Sold To
addressType	Bill To
addressType	Ship To
addressType	End User
addressType	Sold To
paymentStatus	Paid
paymentStatus	UnPaid

## GET Retrieve all invoice lines for an invoice.

GET /invoices/{invoiceId}/lines

Fetch a list of all invoices for the specified account.

### Params

Name	Location	Type	Required	Description
------	----------	------	----------	-------------

Name	Location	Type	Required	Description
invoiceId	path	string	yes	none
pageSize	query	integer	no	Number of results to return per page (max 50, default 25)
pageNumber	query	integer	no	The number of records to skip before selecting results

## Response Examples

### 200 Response

```
{
  "total": 0,
  "pageCount": 0,
  "pageSize": 0,
  "pageNumber": 0,
  "entities": [
    {
      "product": {
        "sku": "[",
        "name": "[",
        "uom": "["
      },
      "description": "Yearly Storage Extension - Power Concurrent",
      "dateTransacted": "2019-08-24",
      "dateStart": "2019-08-24",
      "dateEnd": "2019-08-24",
      "organization": {
        "id": "[",
        "name": "["
      },
      "quantity": 1,
      "uom": [
        "User",
        "Minute",
        "USD"
      ],
      "amount": 25825.55
    }
  ]
}
```

## Responses

HTTP Status Code	Meaning	Description	Data schema
200	OK	List of invoices retrieved successfully	Inline
404	Not Found	Organization not found	None
500	Internal Server Error	Internal server error	None

## Responses Data Schema



## GET Retrieve invoice document for an invoice.

GET /invoices/{invoiceId}/document

Fetch the document for a specific invoice.

### Params

Name	Location	Type	Required	Description
invoiceId	path	string	yes	none

### Response Examples

#### 200 Response

```
{
  "url": "string"
}
```

### Responses

HTTP Status Code	Meaning	Description	Data schema
200	OK	Invoice document retrieved successfully.	<a href="#">InvoiceDocument</a>
404	<a href="#">Not Found</a>	Invoice or organization not found	None
500	<a href="#">Internal Server Error</a>	Internal server error	None

## Data Schema

### Address

```
{
  "effectiveBeginDate": "2019-08-24",
  "addressType": "Bill To",
  "currencyIsoCode": "USD",
  "line1": "11050 Fake Dr",
  "line2": "Ste 100",
  "line3": "",
  "cityName": "Springfield",
  "postalCode": "90210",
  "stateCode": "CA",
  "countryCode": "USA",
  "citSubdivision1": "Boulder",
  "regionSubdivision1": "Mount Street",
  "regionSubdivision2": "Quitzon Wells",
  "country": "United States"
}
```

Details of the address.

## Attribute

Name	Type	Required	Restrictions	Title	Description
effectiveBeginDate	string(date)	false	none		The date when the Address became effective.
addressType	string	false	none		The type of address.
currencyIsoCode	string	false	none		Contains the ISO code for any currency allowed by the organization.
line1	string	false	none		The first line of the Address.
line2	string	false	none		The second line of the Address.
line3	string	false	none		The third line of the Address.
cityName	string	false	none		The City Name.
postalCode	string	false	none		The Postal or Zip Code.
stateCode	string	false	none		The code that reflects the geographic state for the Address.
countryCode	string	false	none		The code representing the country for the Address (ISO_3166).
citSubdivision1	string	false	none		The primary subdivision within a city (e.g., district, neighborhood).
regionSubdivision1	string	false	none		The primary administrative division within a region (e.g., state, province).
regionSubdivision2	string	false	none		A secondary subdivision within the primary region subdivision (e.g., county, district).
country	string	false	none		Stores the name of the country in which the address is situated.

## Enum

Name	Value
addressType	Bill To
addressType	Ship To
addressType	End User
addressType	Sold To

## BillingPeriod

```
{
  "id": "P-L-DEVUS-4056C91A-D-250225-25",
  "dateStart": "2025-04-01",
  "dateEnd": "2025-05-01",
  "status": "Open"
}
```

Basic details of a billing period.

### Attribute

Name	Type	Required	Restrictions	Title	Description
id	string	false	none		The unique id for the billing period.
dateStart	string(date)	false	none		The date when the Billing Period starts.
dateEnd	string(date)	false	none		The date when the Billing Period ends.
status	string	false	none		The status of the billing period.

### Enum

Name	Value
status	Open
status	Closed

## BillingPeriodDetails

```
{
  "type": "object",
  "description": "Details of a the billing period.",
  "allOf": [
    {
      "type": "object",
      "description": "Basic details of a billing period.",
      "properties": {
        "id": {
          "type": "string",
          "description": "The unique id for the billing period.",
          "examples": [
            "P-L-DEVUS-4056C91A-D-250225-25"
          ]
        },
        "dateStart": {
          "type": "string",
          "format": "date",
          "description": "The date when the Billing Period starts.",

```

```

    "examples": [
      "2025-04-01"
    ]
  },
  "dateEnd": {
    "type": "string",
    "format": "date",
    "description": "The date when the Billing Period ends.",
    "examples": [
      "2025-05-01"
    ]
  },
  "status": {
    "type": "string",
    "description": "The status of the billing period.",
    "enum": [
      "Open",
      "Closed"
    ]
  }
}
},
{
  "type": "object",
  "properties": {}
}
],
"properties": {
  "charges": {
    "type": "array",
    "items": {
      "$ref": "#/definitions/6043482"
    }
  },
  "wallet": {
    "type": "array",
    "items": {
      "$ref": "#/definitions/6043491"
    }
  }
}
}
}

```

Details of a the billing period.

#### Attribute

Name	Type	Required	Restrictions	Title	Description
charges	<a href="#">[#/definitions/6043482]</a>	false	none		none
wallet	<a href="#">[#/definitions/6043491]</a>	false	none		none

allOf

Name	Type	Required	Restrictions	Title	Description
<i>anonymous</i>	BillingPeriod	false	none		Basic details of a billing period.

and

Name	Type	Required	Restrictions	Title	Description
<i>anonymous</i>	object	false	none		none

## Product

```
{
  "sku": "PC-170-NV-USR2",
  "name": "Genesys Cloud CX 2",
  "uom": [
    "User",
    "Minute"
  ]
}
```

Represents the details of a product

### Attribute

Name	Type	Required	Restrictions	Title	Description
sku	string	false	none		The product associated with the fund.
name	string	false	none		The name of the product.
uom	string	false	none		The unit of measure for the product.

## Charge

```
{
  "id": "string",
  "product": {
    "sku": "PC-170-NV-USR2",
    "name": "Genesys Cloud CX 2",
    "uom": [
      "User",
      "Minute"
    ]
  },
  "organization": [
    {
      "id": "5cae7ddc-8436-4829-aa22-9b036980cb94",
      "name": "servicedelivery-1999"
    }
  ],
}
```

```

"prepaidQty": 100,
"fairuseQty": 150,
"actualQty": 200,
"overageQty": 50,
"overageRate": 0.05,
"overageCharge": 2.5,
"overageCurrency": "USD"
}

```

Represents usage metrics including prepaid, actual, and overage quantities along with associated charges.

### Attribute

Name	Type	Required	Restrictions	Title	Description
id	string	false	none		The identifier.
product	<a href="#">Product</a>	false	none		Represents the details of a product
organization	[object]	false	none		none
» id	string	false	none		The globally unique identifier for the organization
» name	string	false	none		The name of the organization
prepaidQty	integer	false	none		The quantity of usage that is prepaid.
fairuseQty	integer	false	none		The quantity of usage allowed under fair use policies.
actualQty	integer	false	none		The actual quantity of usage.
overageQty	integer	false	none		The quantity of usage that exceeds prepaid or fair use limits.
overageRate	number(float)	false	none		The rate charged per unit of overage.
overageCharge	number(float)	false	none		The total charge for overage usage.
overageCurrency	string	false	none		The currency in which the overage charge is billed.

### Contract

```

{
  "contractId": "CNTR-12345",
  "externalNumber": "12345",
  "status": "Active",
  "commercialModel": "Monthly Quantity Commitment",
  "poNumbers": [
    "PO-10001"
  ],
}

```

```
"billToCustomer": {
  "name": "Genesys",
  "number": "12345"
},
"soldToCustomer": {
  "name": "Genesys",
  "number": "12345"
},
"endCustomer": {
  "name": "Genesys",
  "number": "12345"
},
"dateStart": "2025-01-01",
"dateEnd": "2026-12-31",
"dateRampStart": "2024-12-01",
"dateRampEnd": "2024-12-31",
"billingPeriods": [
  {
    "id": "P-L-DEVUS-4056C91A-D-250225-25",
    "dateStart": "2025-04-01",
    "dateEnd": "2025-05-01",
    "status": "Open"
  }
],
"plans": [
  {
    "name": "Monthly PrePaid Monthly Quantity - Monthly Drawdown",
    "product": {
      "sku": "PC-170-NV-USR2",
      "name": "Genesys Cloud CX 2",
      "uom": [
        "User",
        "Minute"
      ]
    },
    "organizations": [
      {
        "id": "5cae7ddc-8436-4829-aa22-9b036980cb94",
        "name": "servicedelivery-1999"
      }
    ],
    "items": [
      {
        "itemNumber": "C-00036488",
        "name": "Monthly Allocation",
        "type": "string",
        "function": "string",
        "description": "string",
        "dateChargedThrough": "string",
        "currencyIsoCode": "USD",
        "discountAmount": 0,
        "dateEffectiveStart": "2019-08-24",
        "dateEffectiveEnd": "2019-08-24",
        "overagePrice": 0,
        "price": 0,
        "quantity": 0,
      }
    ]
  }
]
```

```

        "unitOfMeasure": "string"
      }
    ]
  }
}

```

A contract represents an agreement between a customer and the service provider, that contains Genesys Organizations.

### Attribute

Name	Type	Required	Restrictions	Title	Description
contractId	string	false	none		Unique contract number.
externalNumber	string	false	none		Unique external number.
status	string	false	none		The status of the contract.
commercialModel	string	false	none		The type of commercial model.
poNumbers	[string]	false	none		List of po numbers periods for this contract.
billToCustomer	<a href="#">Customer</a>	false	none		Details of the customer.
soldToCustomer	<a href="#">Customer</a>	false	none		Details of the customer.
endCustomer	<a href="#">Customer</a>	false	none		Details of the customer.
dateStart	string(date)	false	none		The start date of the contract.
dateEnd	string(date)	false	none		The end date of the contract.
dateRampStart	string(date)	false	none		The ramp start date of the contract.
dateRampEnd	string(date)	false	none		The ramp end date of the contract.
billingPeriods	[ <a href="#">BillingPeriod</a> ]	false	none		List of billing periods for the organization.
plans	[ <a href="#">Plan</a> ]	false	none		The collection of prices for the related organizations.

### Enum

Name	Value
status	Active
status	Inactive

### Customer





```
{
  "name": "Genesys",
  "number": "12345"
}
```

Details of the customer.

### Attribute

Name	Type	Required	Restrictions	Title	Description
name	string	false	none		The name for the organization
number	string	false	none		The name of the organization

### Invoice

```
{
  "invoiceId": "CINV-8325-12556",
  "billToCustomer": {
    "name": "Genesys",
    "number": "12345"
  },
  "soldToCustomer": {
    "name": "Genesys",
    "number": "12345"
  },
  "endCustomer": {
    "name": "Genesys",
    "number": "12345"
  },
  "dateInvoiced": "2019-08-24",
  "billToAddress": {
    "effectiveBeginDate": "2019-08-24",
    "addressType": "Bill To",
    "currencyIsoCode": "USD",
    "line1": "11050 Fake Dr",
    "line2": "Ste 100",
    "line3": "",
    "cityName": "Springfield",
    "postalCode": "90210",
    "stateCode": "CA",
    "countryCode": "USA",
    "citSubdivision1": "Boulder",
    "regionSubdivision1": "Mount Street",
    "regionSubdivision2": "Quitzon Wells",
    "country": "United States"
  },
  "shipToAddress": {
    "effectiveBeginDate": "2019-08-24",
    "addressType": "Bill To",
    "currencyIsoCode": "USD",

```

```

    "line1": "11050 Fake Dr",
    "line2": "Ste 100",
    "line3": "",
    "cityName": "Springfield",
    "postalCode": "90210",
    "stateCode": "CA",
    "countryCode": "USA",
    "citSubdivision1": "Boulder",
    "regionSubdivision1": "Mount Street",
    "regionSubdivision2": "Quitzon Wells",
    "country": "United States"
  },
  "currencyIsoCode": "USD",
  "paymentStatus": "Paid",
  "paymentTerms": "NET10",
  "paymentLink": "http://stripe.com",
  "customerPoNumber": "P012354",
  "customerInvoiceType": "Finance_Charges",
  "amount": 25436.25
}

```

Invoices provides information about customers' accounts for invoices, for examples, dates, status, and amounts.

## Attribute

Name	Type	Required	Restrictions	Title	Description
invoiceId	string	false	none		Unique bill number
billToCustomer	<a href="#">Customer</a>	false	none		Details of the customer.
soldToCustomer	<a href="#">Customer</a>	false	none		Details of the customer.
endCustomer	<a href="#">Customer</a>	false	none		Details of the customer.
dateInvoiced	string(date)	false	none		Date when the bill was issued
billToAddress	<a href="#">Address</a>	false	none		Details of the address.
shipToAddress	<a href="#">Address</a>	false	none		Details of the address.
currencyIsoCode	string	false	none		Contains the ISO code for any currency allowed by the organization.
paymentStatus	string	false	none		Payment status.
paymentTerms	string	false	none		Payment Terms.
paymentLink	string	false	none		Payment link.
customerPoNumber	string	false	none		Purchase Order Number.
customerInvoiceType	string	false	none		Type of the bill.
amount	number	false	none		Amount.

## Enum

Name	Value
paymentStatus	Paid
paymentStatus	UnPaid

## InvoiceDocument

```
{
  "url": "string"
}
```

Signed url providing the invoice document.

## Attribute

Name	Type	Required	Restrictions	Title	Description
url	string	false	none		Invoice document url.

## InvoiceLine

```
{
  "product": {
    "sku": "PC-170-NV-USR2",
    "name": "Genesys Cloud CX 2",
    "uom": [
      "User",
      "Minute"
    ]
  },
  "description": "Yearly Storage Extension - Power Concurrent",
  "dateTransacted": "2019-08-24",
  "dateStart": "2019-08-24",
  "dateEnd": "2019-08-24",
  "organization": {
    "id": "5cae7ddc-8436-4829-aa22-9b036980cb94",
    "name": "servicedelivery-1999"
  },
  "quantity": 1,
  "uom": [
    "User",
    "Minute",
    "USD"
  ],
  "amount": 25825.55
}
```

Invoice lines provides detailed line information for invoices, for examples, dates, status, and amounts.

## Attribute

Name	Type	Required	Restrictions	Title	Description
product	<a href="#">Product</a>	false	none		Represents the details of a product
description	string	false	none		Line Item Description.
dateTransacted	string(date)	false	none		Invoice transaction date.
dateStart	string(date)	false	none		Invoice start date.
dateEnd	string(date)	false	none		Invoice end date.
organization	<a href="#">Organization</a>	false	none		A Genesys Cloud Organization and it's related plans
quantity	number	false	none		Quantity of the item.
uom	string	false	none		The unit of measure.
amount	number	false	none		Amount.

## Organization

```
{
  "id": "5cae7ddc-8436-4829-aa22-9b036980cb94",
  "name": "servicedelivery-1999"
}
```

A Genesys Cloud Organization and it's related plans

## Attribute

Name	Type	Required	Restrictions	Title	Description
id	string	false	none		The globally unique identifier for the organization
name	string	false	none		The name of the organization

## Pagination

```
{
  "total": 0,
  "pageCount": 0,
  "pageSize": 0,
  "pageNumber": 0
}
```

Pagination fields.

## Attribute

Name	Type	Required	Restrictions	Title	Description
total	integer	false	none		Total number of items
pageCount	integer	false	none		Total number of pages
pageSize	integer	false	none		Number of items per page
pageNumber	integer	false	none		Current page number

## Plan

```
{
  "name": "Monthly PrePaid Monthly Quantity - Monthly Drawdown",
  "product": {
    "sku": "PC-170-NV-USR2",
    "name": "Genesys Cloud CX 2",
    "uom": [
      "User",
      "Minute"
    ]
  },
  "organizations": [
    {
      "id": "5cae7ddc-8436-4829-aa22-9b036980cb94",
      "name": "servicedelivery-1999"
    }
  ],
  "items": [
    {
      "itemNumber": "C-00036488",
      "name": "Monthly Allocation",
      "type": "string",
      "function": "string",
      "description": "string",
      "dateChargedThrough": "string",
      "currencyIsoCode": "USD",
      "discountAmount": 0,
      "dateEffectiveStart": "2019-08-24",
      "dateEffectiveEnd": "2019-08-24",
      "overagePrice": 0,
      "price": 0,
      "quantity": 0,
      "unitOfMeasure": "string"
    }
  ]
}
```

A plan represents a price or a collection of prices for a product or service. An individual rate plan contains all items specific to a particular Genesys Cloud Organization.

## Attribute

Name	Type	Required	Restrictions	Title	Description
name	string	false	none		The name of the rate plan.
product	<a href="#">Product</a>	false	none		Represents the details of a product
organizations	<a href="#">[Organization]</a>	false	none		List of plans within the organization.
items	[object]	false	none		List of items for this organization within the contract.
» itemNumber	string	false	none		Item number
» name	string	false	none		Name of the item
» type	string	false	none		Type of the item (e.g., recurring, one-time)
» function	string	false	none		Standard: Normal charge with no Prepayment or Commitment or Drawdown. Prepayment: For recurring charges. Unit or currency based prepaid charge. CommitmentTrueUp: For recurring charges. Currency based minimum commitment charge. Drawdown: For usage charges. Drawdown from prepaid funds. DrawdownAndCreditCommitment: For usage charges. Drawdown from prepaid funds and then credit to minimum commitment funds. CreditCommitment: For usage charges. Credit to minimum commitment funds.
» description	string	false	none		Detailed description of the item
» dateChargedThrough	string	false	none		The date through which a customer has been billed for the charge.

Name	Type	Required	Restrictions	Title	Description
» currencyIsoCode	string	false	none		Contains the ISO code for any currency allowed by the organization.
» discountAmount	number	false	none		The amount of the discount.
» dateEffectiveStart	string(date)	false	none		The effective start date of the item.
» dateEffectiveEnd	string(date)	false	none		The effective start date of the item.
» overagePrice	number	false	none		The price for units over the allowed amount.
» price	number	false	none		The price associated with the item expressed as a decimal.
» quantity	number	false	none		The quantity of units.
» unitOfMeasure	string	false	none		Specifies the units to measure usage.

## Wallet

```
{
  "product": {
    "sku": "PC-170-NV-USR2",
    "name": "Genesys Cloud CX 2",
    "uom": [
      "User",
      "Minute"
    ]
  },
  "organization": [
    {
      "id": "5cae7ddc-8436-4829-aa22-9b036980cb94",
      "name": "servicedelivery-1999"
    }
  ],
  "startingBalance": 100,
  "endingBalance": 120,
  "balanceIncrease": 50,
  "balanceDecrease": 50,
  "balanceConsumption": 30,
  "balanceOverage": 20,
  "balanceOverageRate": 20,
  "balanceOverageCharge": 20,
  "balanceOverageCurrency": "USD",
  "uom": [
    "User",
    "Minute",
    "USD"
  ]
}
```

```

    ]
  }

```

A wallet with an annual balance only used in certain commercial models for tracking including increases, charges, and overages.

### Attribute

Name	Type	Required	Restrictions	Title	Description
product	<a href="#">Product</a>	false	none		Represents the details of a product
organization	<a href="#">[Organization]</a>	false	none		[A Genesys Cloud Organization and it's related plans]
startingBalance	number(float)	false	none		The initial balance in the wallet.
endingBalance	number(float)	false	none		The final balance in the wallet after transactions.
balanceIncrease	number(float)	false	none		Total amount added to the wallet.
balanceDecrease	number(float)	false	none		The amount removed from the wallet due to a contract change.
balanceConsumption	number(float)	false	none		Total consumption deducted from the wallet.
balanceOverage	number(float)	false	none		The amount exceeding a predefined balance threshold.
balanceOverageRate	number(float)	false	none		The rate charged for an overage.
balanceOverageCharge	number(float)	false	none		The amount to be charged.
balanceOverageCurrency	string	false	none		The currency in which overage charges are invoiced.
uom	string	false	none		The unit of measure for the wallet.

### UnSuccessfulApiResponse



```

{
  "message": "Operation unsuccessful",
  "code": "400",
  "status": 400,
  "entityId": "12345",
  "entityName": "Billing",
  "messageWithParams": "string",
  "messageParams": {
    "property1": "string",
    "property2": "string"
  },
  "contextId": "abc123",
  "details": [
    {
      "errorCode": "ERR001",
      "fieldName": "orgId",
      "entityId": "12345",
      "entityName": "Organization"
    }
  ],
  "errors": [
    "Invalid request"
  ],
  "limit": {
    "key": "max_requests",
    "namespace": "API",
    "value": 100
  }
}

```

## Attribute

Name	Type	Required	Restrictions	Title	Description
message	string	false	none		none
code	string	false	none		none
status	integer(int32)	false	none		none
entityId	string	false	none		none
entityName	string	false	none		none
messageWithParams	string	false	none		none
messageParams	object	false	none		none
» <b>additionalProperties</b>	string	false	none		none
contextId	string	false	none		none
details	[object]	false	none		none
» errorCode	string	false	none		none

<b>Name</b>	<b>Type</b>	<b>Required</b>	<b>Restrictions</b>	<b>Title</b>	<b>Description</b>
» fieldName	string	false	none		none
» entityId	string	false	none		none
» entityName	string	false	none		none
errors	[string]	false	none		none
limit	object	false	none		none
» key	string	false	none		none
» namespace	string	false	none		none
» value	integer(int32)	false	none		none